

people first

powered by MHR



“Our KPIs are being met where, two years ago, we wouldn’t have hit them. It’s a clear step forward in process efficiency.”

Indi Seehra,
HR Director



Customer

The London School of Economics and Political Science



Sector

Higher education



Number of employees

5000



Products supplied

HR, Payroll, LMS and DLX

About LSE

The London School of Economics and Political Science (LSE) is one of the world’s most respected universities, employing 5,000 people across a wide range of roles. Based in London, LSE’s challenges mirror those faced by US educational institutions, managing complex faculty structures, fluctuating roles and tight administrative bandwidth.

As part of a digital transformation initiative, the leadership team sought a powerful yet flexible solution to eliminate manual work, streamline payroll and modernize their HR operations — without the overhead of a costly ERP system. With a diverse academic workforce and grant-funded roles, LSE needed a solution that could adapt to the realities of modern higher education. They chose MHR.

Results that speak for themselves

In just 30 days, the impact was clear:

- 92% employee adoption within the first month
- 90% of users agreed the system is easy to use
- 100% of employees surveyed would recommend it

The HR team now has instant access to the real-time data they need with powerful reporting, dashboards and fewer administrative bottlenecks. And with single sign-on, employees log in quickly and securely, helping LSE strike the right balance between accessibility and compliance.

Why it mattered

LSE needed a scalable human capital management platform that could support the entire employee lifecycle, while keeping data secure and easily accessible. The system had to serve both administrative needs and employee experience — and it had to work for thousands of users, right out of the gate.

Removing friction, elevating impact

People First powered by MHR is an all-in-one HCM platform built to simplify HR, payroll and compliance — designed for institutions with lean teams and complex workforce models. With People First, HR teams at higher education institutions can remove friction, simplify complexity and put people at the center of transformation. To learn more, schedule a demo.

“MHR was on the journey with us. The engagement, the trust and the collaboration were there throughout.”

Neelam Talewar,
Director, People Management
Transformation Program

Built on partnership, not just technology

From day one, the MHR team worked hand-in-hand with LSE to understand their unique environment and design a solution around it. With decades of experience, supporting over 70 complex higher ed institutions, MHR brought not only technical know-how but a spirit of collaboration that defined the project's success.

This partnership even earned LSE a finalist nomination for Best Transformation at the HR Excellence Awards.

Key outcomes

- Seamless onboarding for new hires
- Increased adoption of learning management tools by employees
- Reduced time spent on manual administrative HR task
- Better alignment with HR KPIs

“MHR just understood the needs and complexities of our business, and we were able to build our workflows around that to better the user experience.”

Neelam Talewar,
Director, People Management
Transformation Program



THE LONDON SCHOOL
OF ECONOMICS AND
POLITICAL SCIENCE ■

[Schedule a demo](#)

