



Everything you need to know about our payroll services

It's your payroll.
Give it the care it deserves.



A better way to pay

When it comes to digital transformation, payroll often gets left behind. Without innovation, teams are saddled with manually fixing errors, clunky tools that hold them back, and skill gaps that leave them struggling to keep up with complex requirements.

Do you ever think, 'there's got to be a better way'?

A world where you don't need to stress about your payroll at all. Where you can breathe easy, knowing everything is in the hands of the best experts in the business. Where resources are freed up to be spent on functions that will add real value to the rest of your organisation.

That's where we come in.

We can take as much of the headache of payroll off your hands as you like.

Our solutions already pay 10% of the UK workforce.

Ready to see why?



The three big challenges of payroll

No matter what size your organisation is, the odds are good you've faced at least one of these situations in your payroll department.

Skill gaps

Payroll is a constantly evolving function, with new legislation coming into play all the time. That's a lot of upskilling for any team to manage, especially when you have other business to handle.

Lack of resourcing

Payroll often gets dismissed as an administrative task, handed off to teams who are already stretched to capacity. Without investment, payroll will never shine in the way it deserves.

Single points of failure

Payroll departments often rely on one or two critical team members to handle key processes. If these employees are absent or leave for a new company, it can cause a crisis.

**We see these challenges all the time.
It's why we know we can give you the solution.**



Outsource your payroll

The idea of ceding any control to the most vital part of your day-to-day business can be a daunting one, but we think of it as leaving it to the experts.

We can manage your payroll at a level that works for you, reducing risk, increasing accuracy and ensuring compliance at every stage.

What benefits can you get from it?

- A dedicated service management team, all focused on getting you the best results possible
- Any employee queries get handled by us, so your team can focus fully on other parts of your business
- Continuity is ensured, so no matter what happens you can be certain your people are getting paid on time, every time
- Stay up to date with ever-changing legislation without having to devote any time or resources to it
- Our team uses automation, so they're operating at peak efficiency with maximum accuracy
- Our state-of-the-art data centres use the latest and greatest technology to maximise security, ensuring your data is treated with the protection it deserves

We'll be your safety net, keeping payroll running smoothly so you can focus on adding value to the rest of the business.



Options built around you

Managed payroll service

Are you looking to outsource your payroll completely? Then you'll need our managed payroll service, where we will do it all for you – from payroll input, processing and payroll queries to report generation, pay advice distribution and more.

Payroll processing service

Do you have an in-house team and want to keep the management of payroll but get rid of all the processing?

With our payroll processing service, you manage the payroll input while we manage the processing, payments and distribution of payslips. We'll work in partnership with your team, providing an efficient, timely and accurate service.

Pension administration service

We know how much time pension submissions take. With this service, our team of pensions experts handle pension administration tasks so you don't have to, including submissions, fund queries and employee queries.




Why MHR?

- With our team of CIPP and IPASS accredited professionals nailing a 99.9% accuracy rate, you can rest assured knowing your payroll is in safe hands with us
- We pay over 10% of the UK workforce, handling £15 billion worth of payments every year
- We have 40 years of experience in handling complex payroll requirements
- We're accredited by the CIPP through their Payroll Assurance Scheme, representing the gold standard in payroll services
- With a 98.6% contract renewals rate, you can trust us to deliver exceptional service and build a long-lasting relationship with you




Don't just take
our word for it...



"Our outsourced payroll person from MHR has been fantastic. It's a very fluid relationship, and we can see the changes that are made in real time because it's in the system."

**Heather Robinson,
Head of People and Culture at
McIntyre Compliance Services**



"MHR demonstrated professionalism, took time to understand the business and communicated well over the tricky areas around costing and payroll processes. They've improved processes and automated areas to reduce risk and error, and it's resulted in an excellent payroll."

**Wendy Horswell,
HR Director at Vospers**

Ensure your employees are paid accurately, on time, every time

Whatever shape payroll takes at your company, our expert team can take care of it at a level that works for you. From short notice emergencies to building a long-term relationship, get in touch to find out how we can transform your payroll for good.





About MHR

MHR supports businesses and organisations shaping their futures through these challenging times – increasing workforce adaptability through delivering integrated people management and learning solutions. We help reduce complexity and build business resilience – key to survival and growth. Find out how we can help you position your organisation for the road ahead.



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