



British
Gymnastics



"We wanted a new system with the user experience and employee journey in mind. We chose People First."

Sarah Ashley-Ruff,
Head of People and Shared Service



Customer
British Gymnastics



Sector
Not-for-profit



Number of employees
190



Products supplied
People First

About British Gymnastics

Formed in 1888, British Gymnastics is the national governing body for competitive gymnastics in the UK. They work closely with club members and coaches to provide experiences that enable gymnasts to shine.

Getting started

With 190 employees to manage, British Gymnastics recognised they would need an HR and payroll solution that focused on employee experience. It was quickly identified that People First would be a game-changer in this regard, with a huge range of employee-centric features and an intuitive functionality that made everything accessible. People First Learning also appealed, as it enables all learning to be in one place.

MHR and British Gymnastics worked closely together in the implementation phase, with structured sessions leading up to the system's launch. This allowed for last-minute queries to be handled comprehensively. MHR has also followed up with additional consultancy through live sessions, ensuring British Gymnastics felt fully supported at every stage.

An enthusiastic response

People First has truly transformed the employee experience, ensuring British Gymnastics remains a forward-thinking organisation that supports its people.

"I think the self-service in payroll in People First will really support employees being able to access their own financial information in real time and understand what their pay looks like, and deal with any queries ahead of any payroll run," says Sarah Ashley-Ruff.

The learning platform has integrated well into people's day to day. "Instead of us having to spend time to do things manually, as well as encouraging people to come forward and talk about what learning they want," said Emma Dempster, People Development Manager. "Overall, it's going to be an amazing platform to use."

People First also works well with British Gymnastics' existing culture. "For employee recognition, we use a number of things such as shout-outs on staff calls, and a scheme called Have a Great Day where people nominate their peers for a gift." This melds well with People First's recognition feature, where employees can recognise each other for great teamwork.

The feedback from staff has been highly encouraging. Employees appreciate the "no-fuss" design of People First, which supports easy navigation and quick access to essential tools. This enthusiastic response has fuelled excitement throughout the organisation, creating a sense of momentum as the platform continues to benefit team workflows.

Key benefits

- Self-service in payroll empowers employees to access their financial information in real time, streamlining payroll operations and enhancing transparency
- Employee recognition tools boost morale and connections across the organisation
- An overwhelmingly positive adoption with strong onboarding and sustainable success

"The support from MHR with the implementation of People First has been really strong."

Sarah Ashley-Ruff,
Head of People and Shared Service

