

“PRODUCING REPORTS USING THE DATA MART IS A LOT EASIER.”

IMPROVED REPORTING SMOOTHS PROCESSES FOR CAR DEALERSHIP



Customer:
Sandicliffe



Number of employees:
430



Sector:
Private/Car Dealerships



Products supplied:
iTrent with Data Mart, People, Absence and Payroll Power BI apps



ABOUT SANDICLIFFE

Starting in Nottinghamshire as a small family-owned garage and petrol station in 1948, Sandicliffe now owns and operates eleven car dealerships across the East Midlands.

Sandicliffe represents Ford, Mazda, Nissan, MG and others as well as offering a range of approved used cars, servicing and Motability vehicles. The company has won several industry awards including Best Customer Care, Best Customer Offers and Most Environmentally Aware.

Sandicliffe has been an MHR customer since 2019.



WHAT THEY WERE LOOKING FOR

Sandicliffe wanted to improve reporting around their people. Some general management processes were laboured, and they were over-reliant on different spreadsheets. They were also concerned about potential human error with their existing processes – something they wanted to tighten up on.

They wanted a solution that would speed-up the delivery of reports while ensuring 100% accuracy. This would in turn free up time to focus on higher level analysis work – using the data, not just generating it. And a solution that would help accurately monitor and report on employee diversity (for example, number of females and ethnic minorities in the workforce) that would help support diversity target objectives.

“TIME SAVINGS AND ACCURACY ARE THE MAIN TWO BENEFITS OF USING THE DATA MART.”

ABI CURSON
HR MANAGER
SANDICLIFFE

SOLUTION

With several people in the business already trained, Sandiccliffe chose to implement the Data Mart using Power BI.

Going live in early 2022, the Sandiccliffe management team is now able to fully analyse data and action their findings rather than just create data. Reporting is quicker, much of it is automated and it's now 100% accurate.

Another advantage of the Data Mart is that it readily provides employee data from a diversity perspective – how many women in the workforce (currently a hot topic in the motor industry) and also how many ethnic minorities are employed. “It's really quick and easy to look at. It's a win for the motor industry to see how we are improving, after historically being a largely white male dominated industry.” – Abi Curson.

Sandiccliffe is currently considering other MHR modules including Onboarding, Survey Builder and Performance Management.

“IF YOU GIVE THEM A CALL OR DROP THEM AN EMAIL, THE MHR TEAM COMES BACK STRAIGHT AWAY. THEY'RE REALLY GOOD, VERY HELPFUL.”

ABI CURSON

RESULTS AND BENEFITS

The implementation of the iTrent Data Mart is already delivering marked benefits for Sandiccliffe's management team. These include:

- Board report generated in a fraction of the time compared to previously
- Assurance / peace of mind that data is 100% accurate
- Provides valuable data around diversity of workforce
- Self-service and reporting utilised by managers
- Time freed-up to focus on deeper analysis
- More structure and automation
- Many reports now self-generated



Reports now built considerably quicker – big time saving



Excellent training and support from MHR



Invaluable tool for HR practitioners