

“A massive quality improvement in our recruitment processes.”

iTrent recruitment module brings immediate benefits.

MHR



**Customer:**  
Sheffield City Council



**Number of employees:**  
8000



**Sector:**  
Local government



**Solution supplied:**  
iTrent with recruitment and payroll modules

## About Sheffield City Council

Founded as the Corporation of Sheffield in 1843, the council went through several changes before becoming Sheffield City Council in 1974. The council provides around 550 services to approximately 584,000 people across 28 wards.

Sheffield City Council has been an MHR customer since 2019. In 2022 they added the recruitment module to iTrent. The impact was immediate with benefits evident after just a few weeks.

## What they were looking for

Averaging 600 recruitment campaigns a year, using manual processes was becoming a huge burden. Data stored in different areas and in different formats, as well as an abundance of Excel spreadsheets, was cumbersome.

Sheffield City Council wanted to streamline, speed-up, digitise and make the whole recruitment process more secure. “We needed a solution that would give us flexibility.”  
– Mark Herring, HR Applications Manager, HR Systems and Performance Team, Sheffield City Council



“We’ve got a really strong, excellent working relationship with MHR.”

**Mark Herring**  
HR Applications Manager  
Sheffield City Council

## Results and benefits

- Significantly improved recruitment processes
- Recruitment process now completely digitised
- Saved the equivalent of one FTE per year
- Improved user experience for HR, managers and employees
- Applicant experience is simpler, easier
- Reduced input errors
- Reduced need to re-key information

+44 (0) 115 945 6000  
+353 (01) 541 3778

info@mhrglobal.com  
mhrglobal.com

## Challenge

Sheffield City Council wanted a recruitment solution that would help them:

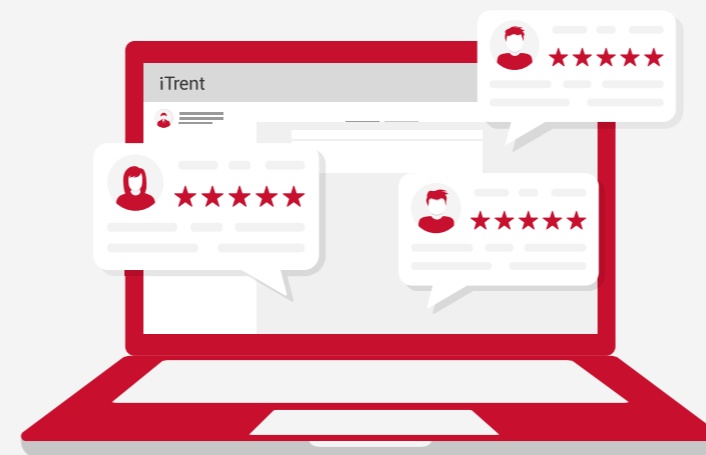
- Move away from largely manual processes
- Speed-up the recruitment process
- Hold applicant information securely
- Lose the need to maintain multiple spreadsheets

## Solution

Sheffield City Council is delighted with the iTrent recruitment module. As well as the increased functionality, they were pleased with the implementation process and growing relationship with MHR.

“I can’t praise him enough to be honest. We’ve got a really good relationship.” – Mark Herring on the MHR consultant who managed the implementation. Additionally, they’re looking forward to what they’ll be getting out of the iTrent recruitment module in the near future.

“Another benefit we’re going to have is around data. We’ll be able to report on pretty much everything we’ve ever wanted to. When it comes to recruitment there’ll be information around equalities that we’ve really struggled to report upon.”



“Overall, we’re delighted with it. Systems perspective, admin perspective – it’s a lot easier to configure than our previous system. It’s a lot more flexible.” – Mark Herring on iTrent.



Majority of the process around recruitment is now online and digital



Successful implementation and go live for recruitment module



Enhanced levels of security around applicant information