

SYSTEMS INTEGRATION SERVICE

OVERVIEW

Business systems and software tools deliver key operational benefits to organisations. However, it is difficult to realise the full value of these solutions when they operate in isolation.

Just like people, these systems only work to their full potential when they work together.

According to a recent Gartner survey, more than 75% of mid-sized to enterprise organisations will have their own integration teams in-house by 2025. However, building integrations requires time and specialist skills and often the effort of maintaining these integrations is underestimated.

Organisations that have the capabilities to support integration across the business, will gain increased business agility and faster time to market for their innovations.

If you want to realise the benefits of a truly integrated business eco-system our Systems Integration Service can provide you with managed and robust integrations between your critical business systems including HR, Payroll, Finance, and other core back-office platforms.

The challenges of disparate business systems:

Disparate systems that rely on manual data entry means significant time lost and increased data entry errors making your data unreliable, which impacts your ability to make the right decisions. Lack of access to information across the organisation, greater data security risks, slower adoption, and the training of staff on multiple systems all adds up to the perfect storm.

How to get it right

You need to ensure that you consider your integration requirements from a technological and organisational perspective and analyse where you are on the Integration Maturity scale. We, at MHR, can help you with this and design a service that will help you achieve your goals. This could be developing your complete strategy ensuring standardisation across the organisation, through to becoming a fully mature business who has integration embedded in their processes and is self-serving.

About the service

Self-serve – If you have the inhouse skills to create, build, test and support an integration, you can consume the APIs yourself. If needed, MHR can assist with advice and guidance to make sure you get the most from your integration.

Integration Service – Let us take away the pain of integrating your systems with iTrent. We can offer standard integrations between iTrent and 3rd party systems which we will manage from start to finish, including:

- **Discovery:** A comprehensive discovery phase with our delivery team will assess your status (maturity level) and the key requirements of why, how, and what your solutions help you deliver, to ensure our integration service supports your organisational and process business goals. We will work with your 3rd party supplier to scope out the requirements and build to best practice framework
- **Test:** Our thorough testing procedures ensures that integrations are robust, with the best security practices as standard to protect the integrity of your data
- **Deployment:** Following testing we will implement the required integrations for your business working closely with your team to ensure your systems are communicating effectively

Following the initial implementation, you will not be left with the stress and strain of maintaining the integrations alone. We ensure that your systems stay connected and secure, even during periods of high activity. All whilst delivering you reduced maintenance overheads.

Technical Integration Service – For more complex integrations where iTrent needs to be integrated with multiple systems and need data manipulation, we will work with you to scope requirements. We will then manage from start to finish, followed by monitoring and maintenance.

Benefits

- Improve the speed of decision making and unblock performance bottlenecks through our optimised and scalable integration solutions
- Reduced maintenance overheads through our managed service to reduce costly integration errors and connect systems faster
- Reduce the pain of onboarding new tools into your business' digital ecosystem
- Remove single points of failure, reducing dependency on in-house expertise that is hard to source and replace
- Reliable and tested integrations between your key business systems
- Increased data security using our mature and safe integration frameworks

WHY MHR?

One Portfolio from MHR is the single system that enables your excellence by strengthening resilience, improving adaptability and reducing operational complexity. You gain a suite of software and services that also nurtures and empowers your people, turns your data into insights and de-risks your business.

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Ready to achieve excellence with One Portfolio?

For more on how you can build business resilience, achieve operational simplicity and empower your people, just get in touch.



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