"WE JUST WOULDN’T HAVE COPED WITHOUT iTRENT."

TIME SAVINGS, INCREASED ACCURACY, IMPROVED USER EXPERIENCE – AMONG MANY BENEFITS

Customer: Shrewsbury Colleges Group

Number of employees: Over 500

Sector: Education

Solution supplied: iTrent with HR & Payroll modules, Recruitment and Talent

ABOUT SHREWSBURY COLLEGES GROUP

The Group was formed in 2016 when Shrewsbury Sixth Form College and Shrewsbury College merged. Operating from three campuses, the colleges offer academic and vocational courses as well as on the job training. They have around 10,000 students.

The Group is the largest provider of higher education courses in the county – offering degree, foundation degree, Higher National Certificate, Higher National Diploma and professional courses. They work closely with over 600 employers in the region.

WHAT THEY WERE LOOKING FOR

The merger of the two colleges drove the decision to look at new systems. They’d had two separate payroll solutions and wanted to consolidate to one provider and include HR. That provider needed to have a strong track record in education and the solution needed to be something that would grow with them as a group. MHR fitted the bill.

The colleges needed to automate, streamline and speed-up processes while managing considerably more transactions and records during a period of growth.

The colleges chose iTrent and went live in 2017.
“iTRENT BRINGS PAYROLL, HR AND FINANCE TOGETHER AND STREAMLINES IT REALLY WELL.”

LOUISE YATES
HR TEAM LEADER – SYSTEMS
SHREWSBURY COLLEGES GROUP

SOLUTION
Implementing iTrent with payroll and HR modules would address several issues the colleges wanted to tackle – from administrative and operational perspectives. They could now manage the increased demands on recruitment more effectively, while also providing greater reporting options and functionality to support management and finance teams.

Recruitment was increasing significantly (“at least doubled”). The colleges would now have a system that could handle the increase, save them time, streamline and automate processes. There’s more to come. Shrewsbury Colleges Group will shortly be implementing the Onboarding module to provide a better experience for new starters.

“All the MHR consultants we’ve had have been really knowledgeable.”

LOUISE YATES

RESULTS AND BENEFITS
Implementing iTrent had a significant and timely impact on payroll, HR and admin processes at the growing colleges group:

- Recruitment module has streamlined processing of increased numbers of applicants
- Automation of key processes
- Sick absence data is now more accurate
- Self-service is “a massive time saver”
- Paper-based processes eradicated from recruitment
- Appraisal process has become more dynamic
- Significant reduction in data processing times
- More effective provision of management information
- HR now providing the group with more proactive, strategic support

iTrent Recruitment helped massively during lockdown when face-to-face meetings weren’t possible

Employees really like the self-service function