

“Service from MHR’s managed services team has been excellent.”

iTrent the ideal solution for growing multi-academy trust.

MHR



**Customer:**

Oxford Diocesan Schools Trust (ODST)



**Number of employees:**

1500



**Sector:**

Education



**Solution supplied:**

HR functionality, Payroll Managed Service, Recruitment, Business Objects, Performance Management (incl. talent check-in)

## About Oxford Diocesan Schools Trust

Oxford Diocesan Schools Trust, a multi-academy trust, was founded by the Diocese of Oxford in 2012 to sponsor one primary school that had to academise. It has grown rapidly and currently consists of 41 church and community schools across Oxfordshire, the Royal Borough of Windsor and Maidenhead, and Reading. Nearly eight thousand pupils attend ODST schools.

An MHR customer since 2016, ODST is in the top one per cent of multi-academy trusts in England based on number of schools.

## What they were looking for

ODST wanted control of their own data and a system which would consolidate and streamline payroll and pensions for themselves and sister organisation, the Diocese of Oxford.

The solution needed to deliver accurate reporting and provide peace-of-mind for the ODST team.

ODST wanted a provider with the resources to provide the required level of service expected, taking care of all responsibilities and obligations.

“The process with MHR has helped us streamline payroll and pensions reporting”

**Mark Jones**  
Head of HR  
Oxford Diocesan Schools Trust

## Results and benefits

“Whilst iTrent may not be the cheapest HRIS on the market, it’s very good, intuitive and does what it says it will. The recruitment module has enabled us to receive applications online and brought us into the twenty-first century in terms of recruitment. Their service cloud is a valuable source of information, support and help. MHR is committed to evolving the product in a way that is beneficial to customers and users.”

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## Challenge

ODST wanted a solution that would:

- Give them control of their data
- Stop reliance on spreadsheet use
- Deliver accurate, streamlined payroll and pensions reporting
- Be simple to use for managers across the trust

“Everyone we’ve worked with at MHR has sought to get to know us as an organisation and the needs we have. It underpins the day-to-day operational link we have with MHR.” – Mark Jones

“It (iTrent) does what it says on the tin.” – Mark Jones



“With other systems you need to go through about four screens but with iTrent it’s just pressing one button.” – Mark Jones

## Solution

Oxford Diocesan Schools Trust contracted with MHR in 2016 in partnership with sister organisation, implementing managed service payroll and HR. MHR worked proactively in partnership with ODST to refine and streamline their payroll and pension processes, successfully migrating multiple HR and payroll systems into a single database solution – iTrent. This supported subsequent onboarding of new schools.

iTrent has delivered added value through detailed management information reports and dashboards – something they couldn’t do easily before due to data being spread across multiple spreadsheets and databases.

“From an auditing perspective all the information is there that we need.” – Mark Jones



Significantly improved payroll and pensions reporting.



Information easily accessible if required for an audit.



Strong relationship with MHR underpins successful usage.